

Link Installation and Usage Guide



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chowmainsoft

Contents

Overview.....	4
Features.....	5
Setup Driver.....	7
Requirements.....	7
Quick Setup.....	7
Setting Up Keypads and Buttons.....	7
Configuration.....	7
Link Blind.....	7
Properties.....	7
Link Client.....	8
Properties.....	8
Link Fan (Levels 1-7).....	9
Properties.....	9
Link Keypad.....	10
Properties.....	10
Link Light.....	10
Properties.....	10
Link Relay.....	11
Properties.....	11
Link Sensor.....	12
Properties.....	12
Link Server.....	12
Properties.....	12
Link Server Keypad Helper.....	13
Properties.....	13
Troubleshooting.....	14
FAQ.....	15
What are the Requirements for this driver?.....	15
Why is this product so exciting?.....	15
What legacy devices are sunset by X4?.....	15
Do you offer any other cool drivers?.....	15

I want to try this driver out before buying it?.....	15
Licensing.....	16
Marketplace.....	16
To Purchase drivers.....	16
Create Chowmain Project and obtain Project Code.....	16
To Assign purchased drivers to Project.....	17
Control4.....	19
To Download and install Chowmain drivers:.....	19
Install Chowmain Agent.....	20
Link Project Code to Control4 Project.....	21
LICENCING FAQ.....	21
What are the Requirements for Chowmain licencing?.....	21
How do I know if the deployed driver is using Chowmain Licencing?.....	21
How does the trial period work?.....	22
What benefits does Chowmain Project Agent provide?.....	22
Where do I buy a Licence from?.....	23
Can I upgrade old versions of drivers from other marketplaces to Chowmain?.....	23
Developer Information.....	24
Support.....	25
Ticket / Live Chat Support.....	25
Phone Support.....	25
Driver Documentation.....	25
Change Log.....	26
Version 20250516 - 16-MAY-2025.....	26

Overview

With the introduction of Control4 X4, support for a range of legacy Gen-1 and Gen-2 Zigbee-based dimmers, switches and keypads has been sunset. This poses a serious challenge for customers who have made significant investments in these now unsupported products.

Introducing Link for Control4 — our seamless bridging solution that extends the life of your legacy Zigbee devices. Link works by dividing the Control4 system into two interconnected environments: a pre-X4.1/X5 OS system that acts as the Zigbee and Link server, and an X4.1/X5-based system that runs the Link client driver. These two components communicate bi-directionally, enabling real-time control and feedback across systems.

Link for Control4 protects your clients' investment, reduces costly hardware replacements, and ensures continuity during the transition to newer platforms.

Features

- Realtime communications
- Supports Control4 OS2.10.6 - X4
- Server / Client Based design
- Server Features include:
 - Provides Connection details and communicates with a large number of device types
 - Websocket / REST Support
- Client Features include:
 - Provides a wide variety of server info including:
 - Server OS
 - Server MAC
 - Server Link Driver Version
 - Server API Version
 - Server Link Driver Device ID
 - Whether Server Scenes are supported
 - Automatic setup and basic configuration of drivers (additional config may be required for keypads and relay/sensor based devices)
 - Display Known devices,their capabilities and states on server
 - Display List of Rooms on Server
 - Force Reconnection
- Wide support for a variety of devices
 - Blinds:
 - Up / Down / Stop Support
 - Level Support (if supported by blinds)
 - Up / Down / Stop button link
 - Fans (1-7 Speed):
 - Cycle Up, down, On, Off Support
 - Set Default Preset Level
 - Customise default on level between Preset or previous level
 - Support for Reverse / Forward (supported fans only)
 - Keypad Support (via Server Keypad Helper):
 - Push / Release / Click Support
 - Realtime support
 - Server BUTTON Links can be connected to Server Keypad helper to allow control by client
 - Light Support:
 - On / Off / Toggle
 - Support for Dimming and Ramping
 - Support For OS3.3.X CCT / Color Colorwheel support (Server must be OS 3.3.0 or later)
 - Advanced Lighting Scene Support
 - Button Links for Brightness, CCT, Hue and Saturation
 - Support for Grouping (requires Chowmain Light Group driver and OS3.3.X or later Client)

- Support for Grouping on Server (requires Chowmain Light Group driver and OS3.3.X or later on server)
- Relay Support (and other Relay-Like drivers):
- Provides a relay and CONTACT_SENSOR binding for Experience buttons
- Events for Open / Closed State
- BUTTON_LINKS for firing open / Closed state
- Contact Closure / Sensor Support:
- Provides CONTACT_CLOSURE
- Events for Open / Closed State
- BUTTON_LINKS for firing open / Closed state
- Wide variety of Sensors Supported including: motion, garage door, door, drive way, humidity, pressure, water, window, gate, etc
- And More

Setup Driver

Requirements

- Server requires OS 2.10.6 or later. OS3.3.0 or later recommended
- Client requires OS 3.3.0 or later.
- Link Server Controller must be set to static IP

Quick Setup

1. Install Link Server onto source controller (generally the older one). This controller needs a static IP
2. If required, add Keypad Server helper, set the names of the bindings, and move the button links to the keypad helper for use on second controller. The Keypad Server Helper passes through the Button link connections to the server
3. Install Link Client onto target controller
4. Set IP Address on Link Client to same IP as Link Server
5. Set the Auto Setup Room
6. Press Auto Setup to clone all devices. Delete the unnecessary devices
 - Relay, Sensor and Button link client devices may need additional bindings to be useful
7. Perform licencing as required

Setting Up Keypads and Buttons

Our driver supports using keypads which are running on the server, to trigger actions on the client device. To do this, the server keypad helper driver is required

1. Set up client and server
2. Add Server Keypad helper driver. Each keypad helper supports up to 20 button links, however, we recommend creating one for each keypad device being used for ease of use
3. Under Connections, bind each connection to the BUTTON_LINK you wish to use as a trigger
4. Add Keypad driver under client, and set the device ID
5. Bind the connection's to the devices you wish to trigger

Configuration

Link Blind

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver
- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller

- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes
- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Device Address Selection: Whether to Automatically or Manually select the target device address
- Select Device From List: Used for automatically selecting the device address
- Auto Rename: Whether to automatically rename the device or not
- Device ID Selected: The device ID selected from the list of devices
- Device ID: Used to manually select the device ID

Device Config

- Device Type: The type of device being connected to
- Device Name: The name of the device being connected to
- Blind Moving Time (Seconds): The time it takes for the blind to move from open to close or vice versa

Detected Device Capabilities

- Detected Blind Capabilities: The capabilities of the detected blind device
- Detected Open Level: The level at which the blind is considered open
- Detected Close Level: The level at which the blind is considered closed
- Detected Unknown Level: The level at which the blind is considered unknown status.

Link Client

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver
- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller
- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes
- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Client API Version: Version of the API used by the client
- Connection Status: Connection status of the client to the server
- Server IP: IP Address of the server
- Server Port: Port number of the server
- Server Last Packet Received: Timestamp of the last packet received from the server

Server Information

- Server OS Version: Version of the server OS
- Server Controller MAC Address: MAC Address of the server controller
- Server Link Driver Version: Version of the link driver on the server
- Server API Version: Version of the API used by the server. Should match the client API version
- Server Link Driver Device ID: Device ID of the link driver on the server

Device Provisioning

- AutoSetup Policy: Sets the policy used for AutoSetup. Options are either to rebuild the hierarchy from different levels, match (use any existing matching room names if possible), or simply use the default room
- Default AutoSetup Site: Default Site used for autosetup
- Default AutoSetup Building: Default Building used for autosetup
- Default AutoSetup Floor: Default Floor used for autosetup
- Default AutoSetup Room: Default Room used for autosetup
- Provisioned Link Server Devices: List of devices provisioned from the server
- Provisioned Link Server Drivers: List of drivers provisioned from the server

Capabilities

- Scenes Supported: Whether the client supports scenes or not. For Control4 Servers, this generally relies upon Advanced Light Agent to be installed

Link Fan (Levels 1-7)

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver
- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller
- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes
- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Device Address Selection: Whether to Automatically or Manually select the target device address
- Select Device From List: Used for automatically selecting the device address
- Auto Rename: Whether to automatically rename the device or not
- Device ID Selected: The device ID selected from the list of devices
- Device ID: Used to manually select the device ID

Device Config

- Device Type: The type of device being connected to
- Device Name: The name of the device being connected to
- Default Fan Power State: Adjusts the behavior when turning on fan. Turn on to a preset value always, or the previous level

Detected Fan Capabilities

- Detected Fan Speed Count: The number of fan speeds detected on the server. This generally should match the driver being used
- Detected Fan Speed Names: The names of the fan speeds detected on the server. This is generally for reference purposes only.

Link Keypad

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver
- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller
- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes
- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Device Address Selection: Whether to Automatically or Manually select the target device address
- Select Device From List: Used for automatically selecting the device address
- Auto Rename: Whether to automatically rename the device or not
- Device ID Selected: The device ID selected from the list of devices
- Device ID: Used to manually select the device ID

Device Config

- Button Name - #: Name of the button being used (manually set on server). This is used for reference purposes only
- Button Bound On Server - #: Whether the button is actually connected or not on the server. Disconnected buttons will not trigger any events and need to be bound to the Server Keypad Helper

Link Light

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver

- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller
- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes
- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Device Address Selection: Whether to Automatically or Manually select the target device address
- Select Device From List: Used for automatically selecting the device address
- Auto Rename: Whether to automatically rename the device or not
- Device ID Selected: The device ID selected from the list of devices
- Device ID: Used to manually select the device ID

Device Config

- Device Type: The type of device being connected to
- Device Name: The name of the device being connected to

Detected Device Capabilities

- Detected Light Capabilities: The capabilities of the detected light device
- Detected CCT Range: The range of CCT values detected on the server. This is only available if CCT is supported by the driver

Link Relay

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver
- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller
- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes
- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Device Address Selection: Whether to Automatically or Manually select the target device address
- Select Device From List: Used for automatically selecting the device address
- Auto Rename: Whether to automatically rename the device or not
- Device ID Selected: The device ID selected from the list of devices
- Device ID: Used to manually select the device ID

Device Config

- Device Type: The type of device being connected to
- Device Name: The name of the device being connected to
- Current Sensor State: The current State of the sensor, whether it is on or off
- Last Sensor Changed Time: The last time the sensor was changed. This is used for reference purposes only

Link Sensor

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver
- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller
- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes
- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Device Address Selection: Whether to Automatically or Manually select the target device address
- Select Device From List: Used for automatically selecting the device address
- Auto Rename: Whether to automatically rename the device or not
- Device ID Selected: The device ID selected from the list of devices
- Device ID: Used to manually select the device ID

Device Config

- Device Type: The type of device being connected to
- Device Name: The name of the device being connected to
- Current Sensor State: The current State of the sensor, whether it is on or off
- Last Sensor Changed Time: The last time the sensor was changed. This is used for reference purposes only
- Sensor Type: The type of sensor being connected to. This is used for reference purposes only.

Link Server

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver
- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller
- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes

- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Server Status: Whether the Server is running correctly
- Server IP: IP Address of the Controller running the server
- Server Port: Port number of the server
- Server OS Version: Version of the server OS
- Server API Version: Version of the API used by the server. Should match the client API version
- Server Link Driver Device ID: Device ID of the link driver on the server. Useful for debugging

Link Server Keypad Helper

Properties

- Cloud Status: Licencing Status
- Driver Version: Version of the driver
- Automatic Updates: Whether Automatic Updates are enabled or not
- Control4 MAC Address: MAC Address of the Control4 Controller
- Debug Mode: Whether Debug Mode is enabled or not used for debugging purposes
- Debug Level: Debug Level used for debugging purposes
- Error Reporting: Whether to report errors automatically

Driver Information

- Button Name - #: Name of the button being used (manually set). This is used for reference purposes to help identify buttons on the other side
- Button Bound - #: Whether the bound is connected to a button. Diconnected Buttons will not trigger any events and need to be bound to the Server Keypad Helper

Troubleshooting

Client is unable to connect to server

- Ensure that the remote port is accessible from the same network as Server. If using VLAN's, additional configuration may be required
- Ensure the Controller running Link Server has a static IP

FAQ

What are the Requirements for this driver?

- Server requires OS2.10.6 or later. OS3.3.0 or later recommended
- Client requires OS3.3.0 or later.

Why is this product so exciting?

- X4 is the terminal build for gen 1 & 2 lighting. This driver enables users to support old legacy hardware in X4.1/X5 by using an older controller as a bridge. Find out more about X4 Unsupported devices via link [here](#)
- Two different primary Control4 systems can communicate via VPN or local network

What legacy devices are sunset by X4?

Affected devices include:

- Control4 2/3/6 Button Keypads (KPZ series)
- Control4 Dimmer and Switch (LDZ/LSZ series)
- Control4 Inline Dimmer
- Control4 Outlet Dimmer and Switch
- Control4 Fireplace Switch

Do you offer any other cool drivers?

Control4 is a major part of our business. We develop new drivers all the time. You can see all of our drivers on our website (<https://chowmain.software>). Sign up to our newsletter to get notified when new drivers are released.

I want to try this driver out before buying it?

- All Chowmain drivers for Control4 come with a 90 day trial.

Licensing

Marketplace

To Purchase drivers

Chowmain Drivers are only available to authorized dealers. Integrators can sign up to a Chowmain account via the [Chowmain Website](#). Authorization of dealers can take up to 48 hours; however, you can trial the drivers without an account.

1. Navigate to the login page of Chowmain website: [Chowmain - Login](#)
2. Sign in using credentials provided after sign up request approval
3. Ensure you are logged into the website using website's header: registration and sign up buttons are replaced with cart icon and user icon



4. Navigate to the drivers page: [Chowmain - Drivers](#)
5. Alternatively, you can use the global search input in the header to find the driver



6. Search for and locate the driver you are interested. Click *Add To Cart*



7. Once you have added all drivers to your cart, navigate to the shopping cart: [Chowmain - Cart](#)
8. Click *Checkout & Pay*. Follow the directions



9. Purchase confirmation will be sent to your email, all orders can be viewed in the [Chowmain - Orders](#)
10. Once the payment is processed, the driver will be available in your account: [Chowmain - My Drivers](#)

Create Chowmain Project and obtain Project Code

Note:

- Showroom Projects contain all drivers of its Control System
- Paid licenses cannot be assigned to Showroom Projects
- Only 1 Project is required per home
- If the Project has already been created, do not create a second one
- If controller already has a Project code created by another installer, please contact the original installer for access. If the original installer is unavailable, contact [Chowmain - Support](#)

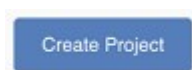
- If the controller has been replaced and the license needs to be transferred to a new controller you can do so yourself via the website

1. Ensure you are signed into the [Chowmain Website](#)

2. Navigate to [Dashboard => Projects](#)



3. Click *Create Project*:



4. Complete the details for the Project (*Project Name, Customer Name, Control System*)

5. Upon completion, take note of the **Project Code**. This is required to link the Control System to the newly created project

To Assign purchased drivers to Project

NOTE: Driver must already be purchased and a Project Code must be created as per above 'Create Chowmain Project and obtain Project Code' section

1. Navigate to [Chowmain Software - Projects](#). Click the *Project Name* you wish to assign the driver to

Project Name	Project Code	Licensed	Showroom	Platform ↑
100	XXXXXX	0	✓	
101	XXXXXX	0	✗	

Rows per page: 15 1-2 of 2 < >

2. Click the *Add License(s)*:



3. Select Drivers you wish to assign to the project, and click *Add Selected Drivers*:

Add Drivers to Project

Project #XXXXXX:
Project Name Example

☒

1 available

☒

1 available

☐

1 available

☐

1 available

☐

1 available

Add Selected Drivers

4. Alternatively you can add in drivers via the [Chowmain - Drivers](#)

5. The driver will be added to the project with the license status *Licensed*

	Driver Name	Version	License	Health	Autoupdate	Logging Approved	Log Level
☐ ▾			licensed	-	false	-	-
☐ ▾			licensed	-	false	-	-

Control4

To Download and install Chowmain drivers:

NOTE: Licensed Chowmain drivers come with a complimentary 90-day trial period. To license the driver, installation of the Chowmain Project Agent is required. The Project Agent is also required for automatic driver updates. Throughout the 90-day trial period, Chowmain Drivers operate without any limitations. After this period, the driver will be disabled unless properly licensed.

All Chowmain Licensed drivers require a minimum of OS 3.1.3 to operate correctly unless specified.

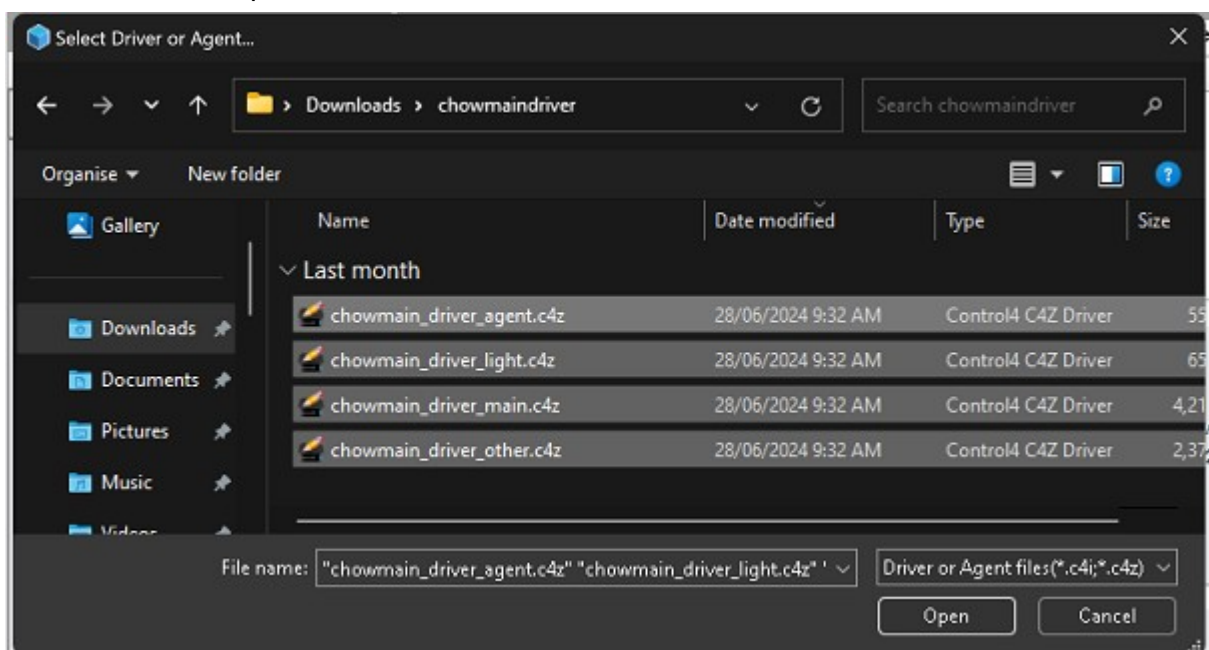
1. Visit: <https://chowmain.software>
2. Search and locate your driver, and click into the details by clicking the picture or heading.
3. Select Download. And extract the contents of the downloaded Zip file to a temporary directory



4. **Please note: For many drivers, it is no longer recommended to copy the contents of most modern drivers directly to your Control4/drivers directory.** The recommended method of updating drivers or installing drivers is in Composer Pro, navigate to the Driver=>Add Or Update Driver Or Agent menu item.



5. Locate the temporary directory containing your C4Z files. You can select and install/update all drivers simultaneously by selecting one and using Ctrl+A. Alternatively, click the top driver+shift+click the bottom. Click the open button. You will be alerted when drivers are installed



6. Install drivers as per normal. Please note, some drivers may be agents, and you must use the Agents tab in Control4 to install the driver. Composer Express does not support Agents, and Composer pro is recommended for all installers.

Install Chowmain Agent

Installation of the Chowmain Agent is required to licence drivers

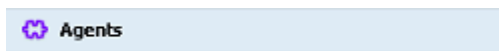
1. Download Chowmain Project Agent From the [Chowmain Project Agent Page](#)
2. Open Project In Composer Pro. Composer Express does not Support Agents and cannot be used
3. Navigate to the *Driver=>Add Or Update Driver Or Agent* menu item



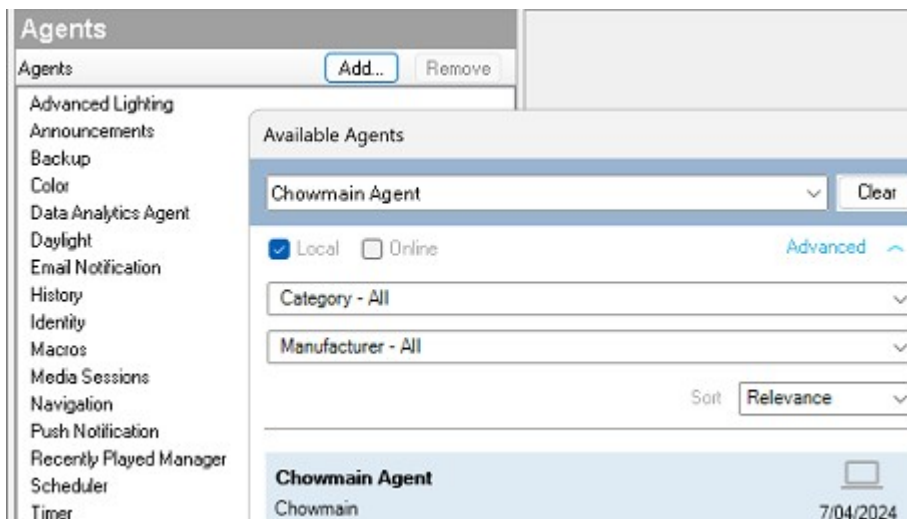
4. Add the *agent_chowmain.c4z* file



5. Navigate to the Agents View in Composer Pro



6. If *Chowmain Agent* is not already added to project, select the *Add* button in Agents and add the *Chowmain Agent* to Project

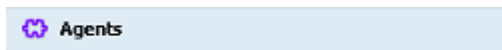


7. *Chowmain Agent* should be listed in the project.



Link Project Code to Control4 Project

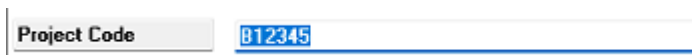
1. Ensure *Chowmain Agent* is installed on primary Control4 Controller. If not, follow the previous information
2. Navigate to the Agents View in Composer Pro



3. Select *Chowmain Agent* in the project



4. Enter the Project Code into the Project Code Property. You would have previously set this up on the Chowmain website as outlined in the Website portion of this document. If you have not set up a project you can do so via the [Chowmainsoft - Projects](#) webpage.



5. The status property will provide feedback on driver licencing status



6. **Please note:** If project code has been used previously on another controller you can revoke the licence for use again.

LICENCING FAQ

What are the Requirements for Chowmain licencing?

- Driver trials do not require Agent to be installed.
- To activate licenced drivers, *Chowmain Project Agent* must be installed.
- Composer Pro 3.1.3 or later is required to install and configure *Chowmain Project Agent*
- Internet is required during the licence registration process.
- If Internet is lost then the licence will persist the last state.
- If the Chowmain Project Agent is removed then licencing will be invalidated. Do not remove the Chowmain Project Agent once installed.

How do I know if the deployed driver is using Chowmain Licencing?

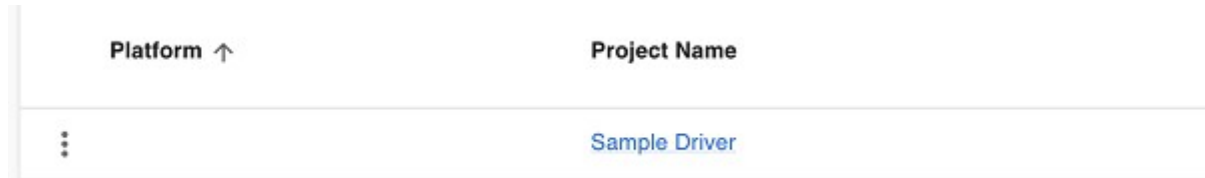
- There are multiple ways:

1. Chowmain licensed drivers have CM: in their cloud status property

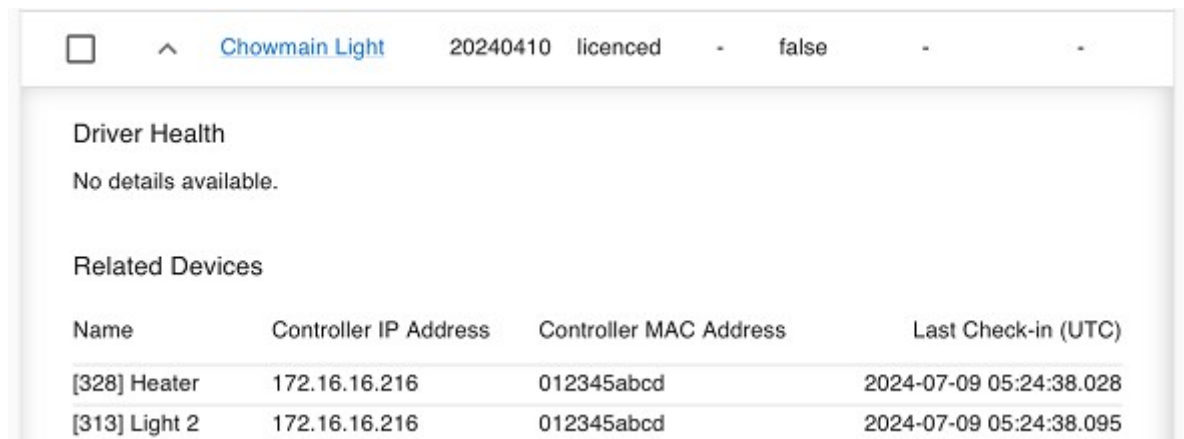


2. If the *Project Code* has been correctly entered in Chowmain Project Agent and the project is registered, you can find the list of Chowmain-licensed drivers deployed on your controller using the Chowmain website.

1. Navigate to [Chowmainsoft Website - Projects](#)
2. Select your Project Code



3. Known Chowmain Drivers will be listed, and if you select the driver, it will list which drivers in the project are known to be CM Licenced. Please note, this list may not update immediately



How does the trial period work?

All Chowmain drivers are free to use for 90 days. When the trial expires the driver will cease to function until you purchase a licence and apply it to the project.

What benefits does Chowmain Project Agent provide?

Chowmain Project Agent provides a number of benefits for projects

- Required for activation of driver licences. Enables the linking of Control4 Projects to Chowmain Project Codes.
- Required for Auto Updates of Chowmain Licenced drivers
- Provides local access to all Diagnostics for all known licenced Chowmain drivers on Control4 system in 1-click
- Bulk Enable and Disable of Automatic Updates of drivers
- Display local licencing information for all known driver
- Update All Drivers in 1 click to latest versions available for that driver

Where do I buy a Licence from?

- Chowmain Control4 Drivers are only available to Control4 installers. Installers can sign up to a Chowmain account using: <https://chowmain.software/signup>. If you are a home owner you should contact your automation installer for support, purchase and installation of drivers
- This driver is developed by Chowmainsoft and can be purchased from the [Chowmain Software Website](#).
- All licences are site licences. This means the one licence can be used to unlock as many instances of the same driver in the same project.

Can I upgrade old versions of drivers from other marketplaces to Chowmain?

- This process is mostly automated.
 1. Install Chowmain Project Agent, and assign a Project Agent as required
 2. Ensure all drivers are up to date, and replace obsolete drivers with updated builds.
 3. Wait 10 mins.

Developer Information



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Information stated in this document is current as of January 2025 and may change. For latest information please visit <http://www.chowmainsoft.com>

Support

Ticket / Live Chat Support

We provide ticket based support and live chat support for those who can't contact us via phone. Click the button below to visit our online helpdesk.

Support Centre	Hours of Operation	URL
Australia / New Zealand / United Kingdom	Monday - Friday - See website for hours of operation	https://chowmain.software/for-integrators/ technical-support

Phone Support

Region	Hours of Operation	Phone Number
Australia	Monday - Friday - See website for hours of operation	[+61 3 9028 6999](tel:+61 3 9028 6999)
United Kingdom	Monday - Friday - See website for hours of operation	[+44 29 2000 5551](tel:+44 29 2000 5551)
United States	Monday - Friday - See website for hours of operation	[+1 206 944 5444](tel:+1 206 944 5444)

Driver Documentation

All of our drivers come with detailed instructions on how to install and configure the driver for use in different projects. Please refer to the documentation included with the driver you downloaded, or [contact us](#) if you are unable to locate the documentation for your driver.

Change Log

Version 20250516 - 16-MAY-2025

- Initial release